

## RebelCard Disclosure Statement

The UNLV RebelCard is the official photo identification card of University of Nevada, Las Vegas and must be carried by cardholders at all times. There are five University approved id+ cards: student, faculty/staff, Emeritus Faculty, Vendor (ie. UNLV Dining, Pepsi and or Barnes and Noble Bookstore). All cards are photo cards with a magnetic stripe on the back.

### RebelCard

The mechanism for accessing the cardholder's account(s) or privileges shall be the RebelCard. Presentation of the card may be required to access University services, such as meal plans, library services, admission to events, and building access. Access to University facilities or cardholder's account(s) may be denied if your account is suspended by the University for administrative reasons, you deactivate your card, or if your card's magnetic stripe is damaged and will not scan. The card holder agrees to produce and/or surrender the card upon demand of a University official.

The card is the property of University of Nevada, Las Vegas and is non-transferable. Only the cardholder may present the RebelCard for purchases and other privileges. RebelCards will be confiscated if presented by someone other than the cardholder or if the card is involved in inappropriate or illegal use. Fraudulent use of the card will result in disciplinary action.

Your ID card displays your nine-digit L number. It is the cardholder's responsibility to safeguard the confidentiality of the L ID number. If an assigned L # has been compromised and used fraudulently, contact the RebelCard Office immediately.

Information about the cardholder's account will be disclosed to third parties only for the following reasons: (1) in order to complete a transaction; (2) in order to comply with court orders or other applicable laws; or (3) with the cardholder's written permission.

### Lost, Stolen or Damaged Cards

Lost or stolen cards must be immediately deactivated online at [www.unlv.edu/rebelcard](http://www.unlv.edu/rebelcard) or in person at the RebelCard Office (during business hours), or by telephone 702-895-2351. Campus location, telephone number, and hours are available online at [www.unlv.edu/rebelcard](http://www.unlv.edu/rebelcard). The replacement fee for a lost or stolen card is \$20. Replacing a damaged card is \$10. Only the latest card printed is valid. Graduate students who attended UNLV as an undergraduate will receive new cards for free; however, the old card must be presented in exchange. The filing of a police report does not waive the replacement fee of a stolen card.

If the account holders RebelCard is lost or stolen, the account holder should immediately notify the RebelCard Services Center (see #5 above). If the account holder notifies the RCSC within two business days after learning of the loss or theft of their RebelCard, the account holder's liability shall not exceed the lesser of \$50 or the amount of the unauthorized transfers that occur before notice is given to the RCSC. If the account holder fails to notify the RCSC within two business days after learning of the loss or theft, the account holders' liability shall not exceed the lesser of \$500 or the sum of:

- a. \$50 or the amount of unauthorized transfers that occur within the two business days, whichever is less; and
- b. The amount of unauthorized transfers that occur after the close of two business days and before notice to the RCSC, provided that the RCSC establishes that these transfers would not have occurred had the account holder notified the RCSC within the two-day period.

Immediately notify the RebelCard Office if your account transaction history as presented online at [www.unlv.edu/rebelcard](http://www.unlv.edu/rebelcard) discloses unauthorized transfers. If you do not notify the RebelCard Office within sixty (60) days after the transfer was posted, you may be unable to recover the loss of funds if timely notification could have prevented the loss. The time limit for reporting unauthorized electronic fund transfers may be extended in the event of extenuating circumstances such as travel or hospitalization.

### RebelCash Flexible Spending Account

RebelCash is an online, prepaid debit account that may be used to pay for purchases at participating on- and off-campus locations. Active accounts with a positive balance will remain open and will carry forward to the next semester or year.

The RebelCash account can be activated by making an initial deposit into the account. There are no fees to establish or use the account. No interest shall be paid on any balance in the account. Deposits may be made online at [www.unlv.edu/rebelcard](http://www.unlv.edu/rebelcard) with a Visa or MasterCard or at the RebelCard office. Checks must be payable to Nevada Board of Regents. Cash may be deposited into RebelCash accounts only through the 7 Value Transfer Stations located around campus.

Cardholders who elect to deposit funds into a RebelCash account agree to be bound by the terms and conditions disclosed herein. The RebelCash account will be administered by the RebelCard Office located at 4505 S. Maryland Parkway, Student Union room 118, Las Vegas, NV 89154-2032

### Security

The RebelCard must be presented at the time of purchase and shall be the only means of accessing the participant's account. If a lost or stolen card is deactivated as outlined above, the balance is protected and may be transferred to a new RebelCard. A merchant may request additional identification to guarantee that only the participant uses the account. The account holder may be required to sign a receipt for goods or services.

### Documentation of Transfers/Cardholder History/Statement

Account holders may receive and may request a receipt at the time a purchase is made from any card reader operated by a cashier, provided however, that account holders will not receive a receipt from a card reader attached to a vending or laundry machine, a photocopier or at on-campus dining facilities. The account holder's current balance and ninety (90) days of transaction history is available online at [www.unlv.edu/rebelcard](http://www.unlv.edu/rebelcard). The account holder agrees to verify the history of deposits and transactions on a monthly basis. A printed copy of the account holder's transaction history may be requested at the RebelCard Office.

**Spending Limits**

To minimize potential loss to the participant, unattended locations/applications, such as vending, laundry, and photocopiers, may impose a daily spending limit. Except as outlined above for unattended devices, there is no daily limit on the number of transactions or their dollar total, up to the available balance.

**Monthly Statements**

It is important that the account holder review the account history available online on a monthly basis. Monthly Statements are available from the RCSC's On-Line Card Office, located at <http://www.unlv.edu/rebelcard>. By receiving your RebelCard card holder agrees to the electronic delivery of these statements. Printed copies of monthly or other periodic statements are available directly from the RCSC during normal business hours and may be obtained in person with proper identification.

The account holder must notify the RCSC orally or in writing within 60 days of a monthly statement if they believe an error exists. The account holder must identify their name, account ('L') number, and why they believe an error exists. The RCSC may require the account holder to give written notice of the error within 10 business days of an oral notice. The RCSC has 10 business days after receiving the account holder's notice of error to respond to the account holder in writing. Should the RCSC require more than 10 business days to investigate the error, the RCSC will provisionally credit the account holder's account the amount of the suspected error. If the RCSC finds that there was no error or a different error, the RCSC will debit the account holder's account accordingly and provide written explanation of the findings. The Contractor may request copies of the documents used in the RCSC's determination. RebelCards are the property of the University of Nevada, Las Vegas and are non-transferable. The account holder agrees to produce and/or surrender the card upon demand of a university official. Use of the card signifies agreement with the conditions set forth in this document.

**Refund Policy**

The account holder agrees and understands that there will be no cash withdrawals or refunds from active RebelCash accounts. Cash refunds will not be issued for returned merchandise purchased with RebelCash. RebelCash accounts will be credited for the amount of the return. Merchandise must be returned to the location where goods or services were purchased and returns are subject to the return policy of the merchant. RebelCash accounts are not intended to simulate a checking or savings account, and therefore, requests for refunds will only be granted to students upon graduation or withdrawal from the University.

The Contractor may close their RebelCash account at any time by completing the RebelCash Close Account form and returning the completed form to the RCSC. There is a \$20.00 charge to process this form which will be deducted from the balance in the RebelCash account. A UNLV check will be issued by the UNLV Disbursements Office, usually within four to six weeks, and will be mailed to the address indicated on the Close Account form.

The RCSC may close a RebelCash account at any time, and will automatically close an account when the contractor is no longer a UNLV student or employee; or if there has been no activity in the account for 18 consecutive months. In the event the RCSC closes an account, a notice will be sent to the Contractor's address on file with the Registrar's Office or Human Resources Office. If no response is received within 60 days of the notice's return receipt requested card postmark, the balance of the account shall become the property of UNLV.

**Insufficient Funds**

Your RebelCash transactions will be verified prior to the completion of a transaction. In the rare event a transaction cannot be verified due to a systems problem and a purchase occurs with insufficient funds in the RebelCash account, the account will reflect a negative balance. The owed funds will automatically be deducted from the next deposit. Should the account be closed with a negative account balance, the balance will be billed directly to the participant. Should a deposit to the account be returned for insufficient funds, the RebelCard Office may deduct the deposit and any associated fees from the RebelCash account.

**Liability for Failure to Make Transfers**

If the University does not properly complete a transfer to or from an account holder's account, the University will not be liable for such failure, if:

1. Through no fault of the University, the account has insufficient funds;
2. Circumstances beyond the control of the University prevent the transfer, including but not limited to fire; flood or other catastrophe; legal acts of public authorities; strikes; riots; failure of communications or power supply or mechanical difficulties with the equipment which could not be reasonably foreseen or provided against;
3. The account has been suspended to prevent unauthorized use;
4. There may be other exceptions.